

Impressum

Friends of Dave Tours
TOURING IN Warnemünde, Germany

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Cancellation policy

Friends of Dave Tours and our guides agree to dedicate our day to your tour and as we accept your reservation up to a year in advance we have a very up front cancellation policy. You may cancel up until 30 days before the day of your tour to receive 90% refund on your tour fee (Berlin time). Cancellation must be received in writing to dave@fodtours.com. We do not refund inside 30 days unless the ship does not dock. You are responsible to hold travel insurance in the event of sickness or injury and we will provide you with a cancellation receipt to be used for your claim. Your tour is not reserved until payment is received.

Privacy policy

Effective date: May 24, 2018
Last revised: July 14, 2021

Friends of Dave Tours respects the privacy of visitors to its websites. This privacy policy ("Privacy Policy") explains how we collect, use, disclose and protect personal data ("Personal Data") submitted through this website.

In order to comply with the new EU data protection rules we want to share a few things about our website, the data we collect and how your tour request is processed. To begin with, our website and invoicing system is maintained by Wix and FareHarbour who processes the invoices.

Our guests are given the choice of paying via Paypal and credit cards. Credit cards are processed by Stripe thru FareHarbour. All our third party vendor processors are GDPR compliant and we list them (with links to their compliance) on our sign up form. We also ask our guests whether or not

they wish to appear in photos on our social media or website at the time of registration. Lastly, we send an Email Confirmation asking for permission to email you. It is NOT a requirement to accept our emails, however, if you opt out, you will not receive any information about tour changes, ship issues, or anything else to do with Friends of Dave Tours or DNA Tours, GmbH and accept all responsibilities therein.

YOUR INFORMATION WILL NEVER BE SOLD OR USED OTHER THAN FOR COMMUNICATION WITH DAVE, HIS WARNEMÜNDE TOURS OR ANY OF HIS RIVER CRUISES. YOU MAY OPT OUT AT ANY TIME.

To keep this very simple... we only use your data to conduct your tour and to make you aware of other travel opportunities with Dave and Friends of Dave Tours. We communicate with you regularly before your tour about your Friends of Dave Tour and we also send out occasional updates about Dave's journeys. That's it. We do not share or sell our lists ever!!!

Cookies and other technologies

This website may use cookies and other technologies to enhance users' experiences and improve the website's performance.

Personal data we collect

Through this website, Friends of Dave Tours may collect information that can specifically identify you, such as your name, address, telephone number and e-mail address when you voluntarily submit it to us.

Use of personal data

We will only use personal data as set forth in this privacy policy, unless you have specifically consented to or opted-in to another use of your personal data. We may use and disclose personal data for any of the following reasons:

- to respond to requests you may make of us, including to provide services that you have requested and participate in activities that you have joined
- to contact you and/or provide you with general information as well as information about our products and services from time to time

To continuously improve and enhance our services, we may send you marketing communications via email relating to our business which may be of interest to you / SPECIFICALLY FOR FRIENDS OF DAVE TOURS OR

DNA TOURS GMBH. You can choose the types of communications you want to receive at any time by updating your email preferences. You may also unsubscribe at any time.

Consent: We will not use your personal data for advertising purposes unless you have freely given your explicit and prior consent. **WE NEVER GIVE YOUR DATA TO OUTSIDE ADVERTISERS!**

However, for existing customers, we may use your email address that we obtained from you in the context of our existing customer relationship to provide you with marketing materials relating to similar products or services that you have previously requested, used or participated in. You may, however, object to such use at the time of collection and each time a message is sent. To opt-out of email marketing, follow the instructions within the email that you receive.

to share with agents, contractors or partners of Friends of Dave Tours in connection with services that these individuals or entities perform for, or with, our firm. These agents, contractors or partners are restricted from using Personal Data in any way other than to provide services for Friends of Dave Tours. We may, for example, provide Personal Data to agents, contractors or partners for hosting our databases, for data processing services, or to send you information that you requested, but those parties cannot use your Personal Data for their own purposes unrelated to the work they are doing for us

to respond to duly authorized information requests of governmental authorities or where required by law

to investigate suspected fraudulent activity in connection with the website or violation of another party's rights in connection with the sale, assignment, or other transfer of the business of this website to which the information relates, in which case we will require any such buyer to agree to treat personal data in accordance with this privacy policy.

Security

The security of your personal data is very important to us. We have put in place reasonable physical, electronic, and administrative procedures to safeguard the information we collect. Access to your personal data is granted only to those employees/vendors who require it in order to perform their duties. We cannot guarantee, however, that all communications between us or information stored on our servers will be free from

unauthorized access by third parties such as hackers, however we will comply with all reporting requirements of the GDPR should we be made aware of any breaches. Your use of our services demonstrates your assumption of this risk.

Information from children

This website is not directed at children and we have no intention of collecting personal data from young people. If we become aware that personal data from a child under 18 has been collected without the consent of such child's parent or guardian, we will use all reasonable efforts to delete such information.

Third party websites

As a convenience to our visitors, this website contains links to a number of websites that we believe offer useful information. The policies and procedures we describe here do not apply to those websites. We suggest contacting those websites directly for information on their privacy policies.

We also book our tours thru FareHarbor booking engine which follows all GDPR rules.

Access to personal data

We will make available to you the personal data about you in our custody or control that we have collected, used or disclosed, upon your written request, to the extent required and/or permitted by law.

To request access to personal information that we hold about you, we simply ask that you submit your request in writing by clicking on the "Contact us via email"-link shown in the top-right area of this page. When we receive an access request from an individual, we will attempt to fulfill the requested information within 30 days, including requests regarding the personal data we have in our possession or control about the individual, what it is being used for, and to whom it has been disclosed, if applicable.

In certain situations, however, we may not be able to give individuals access to all or some of their personal data. If we deny an individual's request for access to their personal data, we will advise the individual of the reason for the refusal.

Accuracy of personal data

We make reasonable efforts to keep personal data in our possession or

control, which is used on an ongoing basis, accurate, complete, current and relevant, based on the most recent information available to us. If you would like to correct, modify or delete your personal data, please submit your request in writing by clicking on the "Contact us via email" link shown in the bottom-right area of this page.

International transfers of personal data

Personal data submitted through this website resides on servers at our office in Berlin, Germany and the servers of our Hosting Partners 1&1 in Munich, Germany and Fare Harbor, Inc, based in Amsterdam, Netherlands.

Friends of Dave Tours is the DBA name for David Natale and our customers come from all over the world.

Your personal data may be transferred to one or more Friends of Dave Tours affiliated companies or non-affiliated service providers in other countries and used for the purposes described previously. To facilitate our global operations, we may transfer and access Personal Information from around the world, including the United States. This Privacy Policy shall apply even if we transfer Personal Information to other countries.

Friends of Dave Tours's legal entities outside the European Union have entered into intra-company data protection agreements using standard contractual clauses prepared by the European Commission / We have verified that our 3rd party vendors are GDPR compliant as of May 14, 2018. Moreover, Friends of Dave Tours's U.S. entities have entered into data protection agreements with service providers and other business partners. These agreements require the contracting parties to respect the confidentiality of your Personal Information and to handle European personal data in accordance with applicable European data protection laws.

By using this website, you consent to the transfer, storage, use and disclosure of your personal data among our affiliated companies and non-affiliated service providers, wherever located. Friends of Dave's service providers are contractually bound to respect the confidentiality of your personal data.

Our Marketing/hosting partner, FareHarbor is located in Amsterdam and is participating in and has certified its compliance with the EU-US Privacy Shield Framework (www.privacyshield.gov/welcome).

Changes to this policy

We reserve the right, at our discretion, to modify our privacy practices and update and make changes to this privacy policy at any time. For this reason, we encourage you to refer to this privacy policy on an ongoing basis. This privacy policy is current as of the "last revised" date which appears at the top of this page. We will treat personal data in a manner consistent with the privacy policy under which it was collected, unless we have your consent to treat it differently. By using this website following any privacy policy change, you freely and specifically give us your consent to collect, use, transfer and disclose your personal data in the manner specified in such then-current privacy policy.